

Privacy Policy

Last Updated: May 19, 2026

1. Introduction

This Privacy Policy explains how **SOWDERS SERVICES GROUP LLC**, a limited liability company organized and existing under the laws of the State of Tennessee, doing business as **Envisage** (“we”, “us”, or “our”), collects, uses, and protects personal information in connection with our coaching services, programs, and digital content.

This Privacy Policy applies to information collected through our services, including coaching sessions, program participation, access to digital content, and any related communications or platforms used to deliver our programs.

By engaging with our services, you acknowledge that your personal information will be handled in accordance with this Privacy Policy.

2. Information We Collect

We may collect personal information directly from you and through your participation in our programs and services. The types of information we collect include:

Information you provide. This includes your name, email address, contact details, and any information you provide when enrolling in a program, completing intake forms, communicating with us, or participating in coaching sessions. This may also include personal, professional, or business-related information you choose to share during the course of coaching.

Program and usage information. We may collect information relating to your participation in our programs, including session scheduling details, attendance records, communications, and your interaction with any digital content made available to you.

Payment information. Payments are processed through third-party payment processors such as Stripe. We do not collect or store full payment card details, but we may receive limited information such as payment confirmations, billing details, and transaction records.

Platform data. Our services are delivered through third-party platforms such as Paperbell and other tools used for scheduling, communication, and content delivery. These platforms may collect and process information on our behalf in connection with your use of our services.

3. How We Collect Information

We collect personal information in a number of ways in connection with the provision of our services.

Directly from you. We collect information when you provide it to us, including when you enroll in a program, complete intake forms, schedule sessions, communicate with us, or participate in coaching sessions.

Through our service platforms. We collect information through platforms used to deliver our services, including Paperbell and other tools used for scheduling, communication, and program administration. These platforms collect information as part of enabling access to sessions, bookings, and digital content.

Through payment processing. When you make a payment, information is collected and processed by third-party payment processors such as Stripe. We receive limited information related to your transaction, such as confirmation of payment and billing details.

Through your participation in programs. Information may also be collected through your interaction with coaching sessions, communications, and the use of digital content provided as part of the Program. We do not intentionally collect sensitive personal information unless you choose to provide it as part of your participation in coaching.

4. How We Use Information

We use your personal information to operate and deliver our coaching services and programs in a consistent and effective manner.

To Provide Our Services. We use your information to provide coaching services, administer programs, schedule and conduct sessions, and grant access to digital content. This includes managing your participation in the Program and ensuring that services are delivered in accordance with our agreement.

To Communicate with You. We also use your information to communicate with you, including sending confirmations, scheduling updates, program-related messages, and responding to your inquiries.

To Process Payment. Your information is used to process payments and manage billing through third-party payment processors such as Stripe.

To Administer and Improve Services. In addition, we may use information to administer and improve our services, including evaluating program effectiveness and enhancing how our programs are delivered.

For Legal Purposes. We may also use your information where necessary to comply with legal obligations, enforce our agreements, resolve disputes, and protect our rights and interests.

5. Sharing of Information

We do not sell, rent, or trade your personal information to third parties.

With Service Providers. We may share your information with third-party service providers where necessary to operate and deliver our services. These include platforms used for scheduling, program delivery, communication, and payment processing, such as Paperbell and Stripe. These providers process information on our behalf and are permitted to use it only to support the services they provide to us.

For Legal Purposes. We may disclose your information where required to comply with applicable law, regulation, legal process, or governmental request, or where necessary to enforce our agreements, resolve disputes, or protect our rights and interests.

6. Data Retention

We retain your personal information only for as long as necessary to provide our services and fulfill the purposes described in this Privacy Policy.

Program and Service Delivery. We retain information for the duration of your participation in a Program and for a reasonable period thereafter to administer the Program, maintain records, and respond to any follow-up inquiries.

Legal and Business Obligations. We may retain certain information for longer periods where necessary to comply with legal, accounting, or regulatory requirements, enforce our agreements, or resolve disputes.

Deletion of Information. When your information is no longer required for these purposes, we will take reasonable steps to delete or securely dispose of it, subject to any legal obligations to retain it.

7. Data Security

We take reasonable administrative, technical, and organizational measures to protect your personal information against unauthorized access, use, disclosure, or loss.

Safeguards. These measures include the use of secure platforms, controlled access to information, and reliance on reputable third-party service providers to support the delivery of our services.

While we take appropriate steps to protect your information, no method of transmission over the internet or electronic storage is completely secure. Accordingly, we cannot guarantee absolute security of your information, and in situations of breach, we will notify you promptly.

8. Third-Party Platforms

Our services are delivered using third-party platforms and tools that support scheduling, communication, payment processing, and program delivery. These may include platforms such as [Paperbell](#) and payment processors such as [Stripe](#).

These third-party providers operate independently and have their own privacy policies and practices governing how they collect, use, and process your information. We encourage you to review their privacy policies to understand how your information is handled by those providers.

We are not responsible for the privacy practices of third-party platforms, except to the extent required by applicable law.

9. Children and Minors

Our services are intended for individuals who are at least eighteen (18) years of age. We do not knowingly collect, use, or process personal information from minors.

If you are under the age of eighteen (18), you should not use our services or provide any personal information to us.

If we become aware that we have collected personal information from a minor without appropriate consent, we will take reasonable steps to delete such information as soon as practicable.

If you believe that a minor has provided personal information to us, please contact us using the contact details provided in this Privacy Policy.

10. International Users

Our services are operated from the United States. If you access or use our services from outside the United States, your personal information may be transferred to, stored, and processed in the United States or other jurisdictions where our service providers operate.

By using our services, you acknowledge and consent to the transfer and processing of your personal information in accordance with this Privacy Policy.

Please note that data protection laws in the United States may differ from those in your country of residence.

11. Your Rights

Depending on your location and applicable law, you may have certain rights regarding your personal information.

Access and Information. You may have the right to request access to the personal information we hold about you and to receive information about how your personal information is collected, used, and shared.

Correction. You may have the right to request that we correct any inaccurate or incomplete personal information we hold about you.

Deletion. You may have the right to request that we delete your personal information, subject to certain limitations, including where the information is required to provide services, comply with legal obligations, or resolve disputes.

Additional Rights Under Applicable Law. Depending on your jurisdiction, you may have additional rights. For example, if you are a resident of California, you may have rights under applicable privacy laws to request access to specific categories of personal information collected about you, request deletion of personal information (subject to exceptions), and receive information about how your data is used and disclosed.

Limitations. These rights are not absolute and may be limited where your personal information is necessary for ongoing services, recordkeeping, legal compliance, or the protection of our rights.

Exercising Your Rights. To exercise any of these rights, you may contact us using the contact details provided in this Privacy Policy. We will respond to your request in accordance with applicable law.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, services, or applicable law.

When we make changes, we will update the “Last Updated” date at the top of this Privacy Policy. Your continued use of our services after any changes indicates your acceptance of the updated Privacy Policy.

13. Contact Information

If you have any questions about this Privacy Policy or wish to exercise your rights, you may contact us at:

Email: ___xee.xiong@highagencydevelopment.com_____